



# *Technical Requirements for Virtual Training Course*

**To participate in an Esri UK Virtual Classroom course, you must meet the following requirements:**

- Review [Esri UK Training Terms and Conditions](#)
- A computer running Windows 7 or above
- A computer with 1024 x 768 screen resolution, 24 bit color depth and a minimum of 1GB of RAM
- A broadband Internet connection
- Web browser: Microsoft Internet Explorer 11 or Microsoft Edge or Mozilla Firefox 50 (or higher), Google Chrome v55 (or higher)
- A headset - voice is delivered by VOIP

To make sure that you won't have any problems connecting to the two different environments used for the delivery of the course we would like to ask you to run through these tests [HERE](#) on the PC you intend to use for the training event.

With these two tests complete your PC should now be set up for the class. If you run into any issues during the two tests please let us know. Known issues are generally related to security and firewall settings on attendee's networks. Usually a few tweaks by the system administrators can sort out these problems in very little time.

If you have any problems then please do not hesitate to contact [learning@esriuk.com](mailto:learning@esriuk.com).